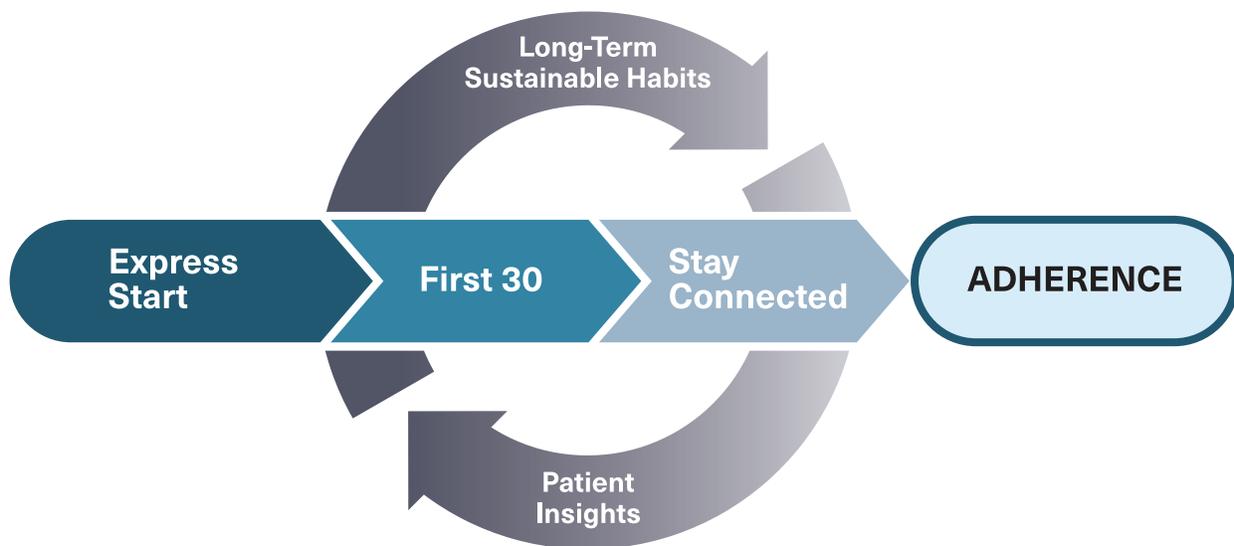


Aria CARES

Empowering patients to achieve their therapy goals

Our CARES program is included with all **Aria Free™ systems**. The program emphasizes sustainable behaviors and is designed to keep patients engaged with therapy—with the goal of long-term adherence.



Express Start: Gathering the necessary documentation

- Upon receipt of a referral, we will coordinate with the patient and insurance provider to collect all necessary documentation.
- As soon as the qualification and insurance process is complete, we ship the Aria Free system directly to the patient—often **within 48 hours** of approval.

First 30: Support designed to encourage consistent usage

- Patient educators* provide a virtual training session to **setup patients** with the device and empower them to develop **sustainable habits**.
- Patient educators follow up with the patient to encourage adherence.
- We think patients will love the Aria Free system, but if they don't, they can return it within the first **30 days**—for free.**

Stay Connected: Enabling long-term success

- With access to our companion app, patients can browse educational materials, track pump usage, and receive reminders designed to keep them **on track with therapy**.
- We've seen that tailored support can lead to adherence, and we designed our program based on expertise from our parent company, ResMed, where they have **achieved 87% adherence** through their digital solutions.¹

* Aria Health does not provide health care.

** If you're not happy with your purchase, you can return it to us within 30 days of purchase and receive a full refund.

1 Malhotra, A., Crocker, M. E., Willes, L., Kelly, C., Lynch, S., & Benjafield, A. V. (2018). Patient Engagement Using New Technology to Improve Adherence to Positive Airway Pressure Therapy: A Retrospective Analysis. *Chest*, 153(4), 843–850. <https://doi.org/10.1016/j.chest.2017.11.005>